



HSH Chemie d.o.o. Belgrade
No. 256/2023
Date 05/30/2023

The top management of **HSH Chemie d.o.o.** establishes the following Quality Policy.

QUALITY POLICY

HSH Chemie d.o.o. establishes this Quality Policy in order to ensure that the products it delivers and the services it provides meet the stated and realistic requirements of customers as well as the requirements of applicable laws and regulations.

The goal of **HSH Chemie d.o.o.** is to become and remain a leading company in the market in terms of **import - export and distribution of chemicals used in: cosmetics, household chemicals, cleaning agents in industries, paints, coatings, adhesives, food, animal feed, pharmacy, petrochemicals, construction, plastic and rubber industry, explosives, agro formulators, metal processing agents, lubricants, oil and gas and refineries, chemical syntheses, water treatment, aviation, cooling fluids.**

HSH Chemie d.o.o. achieves this goal by implementing and constantly improving the quality of the management system in accordance with the requirements of the standard

ISO 9001:2015,

that include:

- Measures for increasing customer satisfaction,
- Constant modernization of internal resources,
- Realization of the leadership role and dedication of the management,
- Active participation of employees in planning, implementation and evaluation of all activities and in the mentioned processes.
- Determination and management of processes that contribute to customer satisfaction,
- Constant improvement of the quality of products that are the subject of service provision,
- Decision-making based on collected and analyzed data related to products and processes of service provision,
- Developing partnership relations with suppliers,
- The Policy is communicated to be understood and applied within the organization,
- The Policy is maintained and available to relevant interested parties.

Quality Policy is the basis for establishing quality goals and guides **HSH Chemie d.o.o.** in its efforts for continuous improvement.

Belgrade
April 2023.
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Director
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Branko Stanojčić
round seal (HSH CHEMIE
ZASTUPANJE I DISTRIBUCIJA D.O.O.
BEOGRAD SRBIJA, HSH CHEMIE)